



LIMITED WARRANTY STATEMENT

for

Wilcox Bodies Limited service bodies, utility bodies and custom manufactured product ONLY

Wilcox Bodies Limited (Wilcox) warrants products designed and manufactured by Wilcox to be free from defects in material and workmanship under proper use and maintenance. Products must be installed and operated in accordance with Wilcox's written instructions and practices. The warranty period shall cover the following:

- Seven (7) year limited warranty against rust/corrosion perforation on Wilcox primed product ***
- Five (5) year warranty on Sherwin Williams painted surfaces****
- One (1) year warranty on all body components*****

The warranty period will begin from the earliest date recorded by Wilcox on the original customer invoice or the product release form. Wilcox's obligation under this warranty is limited to and the sole remedy for any such defects shall be the repair and/or replacement (at Wilcox's option) of the unaltered part and/or component in question. Wilcox after-sales service personnel must be notified by telephone, fax or letter of any warranty applicable damage within 14 days of its occurrence. If at all possible Wilcox will ship the replacement part within 24 hours of notification by the most economical yet expedient means possible (UPS economy in most cases). Expedited freight delivery will be at the expense of the owner.

Warranty claims must be submitted and shall be processed in accordance with Wilcox's established warranty claim procedure. Wilcox service personnel must be contacted prior to any warranty claim. A return goods authorization (RGA) number must be issued to the claiming party prior to the return of suspected warranty parts. Parts returned without prior authorization will not be recognized for warranty consideration. All suspected parts must be returned to Wilcox freight pre paid; freight collect returns will be refused.

Warranty service will be performed by any Wilcox new equipment distributor or by any Wilcox recognized service center authorized to service the type of product involved, or by the Wilcox factory in the event of a direct sale. At the time of requesting warranty service, the owner must present evidence of the date of delivery of the original product. The owner shall be obligated to pay for any overtime labour requested of the servicing company by the owner, any field service call charges and any towing and/or transportation charges associated with moving the equipment to the designated repair/service provider.

All obligations of Wilcox and its authorized dealers and service providers shall be voided if someone other than an authorized Wilcox distributor provides other than routine maintenance service without prior written approval from Wilcox. In the case repair work performed on a Wilcox manufactured product original Wilcox parts must be used to keep the warranty in force. The warranty may also be voided if the product is modified or altered in any way not approved in writing by Wilcox.

The owner/operator is responsible for furnishing proof of the date of original purchase of the Wilcox product in question. If the owner is not sure if the warranty period, he/she is encouraged to contact Wilcox at the address below to confirm any warranty work in question. This warranty covers only defective material and workmanship. It does not cover depreciation or damage caused by normal wear and tear, accident, mishap, untrained operators or improper or unintended use. The owner has the obligation of performing routine care and maintenance duties as stated in Wilcox's written instructions, recommendations and specifications. Any damage resulting from owner/operator failure to perform such duties shall void the coverage of this warranty. The cost of labour and supplies associated with routine maintenance are the responsibility of the owner.

The only remedies the owner has in connection with the breach or performance of any warranty on the Wilcox product specified and those set above. In no event will Wilcox, the Wilcox distributor/dealer or any company affiliated with Wilcox be liable for business interruptions, costs of delay or for any special, indirect, incidental or consequential costs or damages. Such costs may include but are not limited to, loss of time, loss of revenue, loss of use, wages, salaries, commission, lodging, meals, towing or any other incidental costs. All products purchased by Wilcox from outside vendors shall be covered by the warranty offered by that respective manufacturer only. Wilcox does not participate in or obligate itself to any such warranty.

Wilcox reserves the right to make changes in design or improvement upon its products without imposing itself the same upon its products therefore manufactured.

This warranty will apply to all Wilcox Bodies Limited service bodies, utility bodies and custom manufactured product shipped from Wilcox's factory after September 1, 2011. The warranty is for use of the original owner only and is not transferable without prior written permission from Wilcox.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. REMEDIES UNDER THIS WARRANTY ARE LIMITED TO THE PROVISION OF MATERIAL AND SERVICES, AS SPECIFIED HERIN, WILCOX BODIES LIMITED IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

*Warranty provided through 3rd party, Defender plus registration card must be sent in for warranty to be valid (if not 1 year warranty applies). Defender plus must be installed on vehicle/body as per instructions

**Prorated warranty – Years 1 through 3 - 100% coverage, year 4 - 75% coverage, year 5 - 50% coverage

***Locks, Hinges, Gas shocks, etc.